

Method and System For Authoring Case Bases Related To Work Machines

A computer based system and method for authoring case bases related to a work machine is provided. The case bases is comprised of diagnostic information and processes related to the work machine.

10 As a function of input from an author, a case base is
authored. An external source containing service
information related to the work machine is provided.
As a function of input from the author, links are
provided within the case base to related information
15 contained in the external source.